

## What people say

“My family worker helped me when I was at the worst place in my life.

She helped me identify strengths within myself, articulate my needs, and walk towards the help, knowing that the answer would be there for me.”

“We’re living in peace, enjoying our home and newfound harmony. We’re a lot calmer and relaxed. Our house feels like a home”.



## Contact Family Works for confidential support

Family Works Whangarei (Genesis Centre)  
16 Mair St, Regent, Whangarei  
Ph: 09 437 6729 | [admin.whangarei@fwn.org.nz](mailto:admin.whangarei@fwn.org.nz)

Family Works North Shore (Offices based in Mairangi & Castor Bays Presbyterian Church centre)  
10 Penzance Road, Mairangi Bay, Auckland  
Ph: 09 835 1288 | [admin.waitakere@fwn.org.nz](mailto:admin.waitakere@fwn.org.nz)

Family Works Waitakere  
2171 Great North Road, Avondale, Auckland  
Ph: 09 835 1288 | [admin.waitakere@fwn.org.nz](mailto:admin.waitakere@fwn.org.nz)

Family Works Leslie Centre  
37B Dornwell Road, Mt Roskill, Auckland  
Ph: 09 639 2016 | [admin.lesliecentre@fwn.org.nz](mailto:admin.lesliecentre@fwn.org.nz)

Family Works South Auckland (Te Hononga)  
10 Mahia Road Manurewa, Auckland 2102  
Ph: 09 269 1009 | [admin.tehononga@fwn.org.nz](mailto:admin.tehononga@fwn.org.nz)

Family Works Waikato (Te Ara Hou)  
100 Morrinsville Rd, Silverdale, Hamilton  
Ph: 07 858 4413 | [admin.waikato@fwn.org.nz](mailto:admin.waikato@fwn.org.nz)

Family Works Tauranga (The Hillier Centre)  
31 Gloucester Rd, Mt Maunganui, Tauranga  
Ph: 07 575 9709 | [admin.tauranga@fwn.org.nz](mailto:admin.tauranga@fwn.org.nz)

Family Works Whakatane  
156 The Strand, Whakatane  
Ph: 07 307 1133 | [admin.whakatane@fwn.org.nz](mailto:admin.whakatane@fwn.org.nz)

Family Works Rotorua  
48 Biak Street, Mangakakahi, Rotorua  
Ph: 07 349 0990 | [admin.rotorua@fwn.org.nz](mailto:admin.rotorua@fwn.org.nz)

Family Works Taupo (Tauhara Wing)  
Waiora House, 129 Spa Rd, Taupo  
Ph: 07 378 6480 | [admin.taupo@fwn.org.nz](mailto:admin.taupo@fwn.org.nz)

[www.familyworksnorthern.org.nz](http://www.familyworksnorthern.org.nz)  
[fb.com/familyworksnorthern](https://fb.com/familyworksnorthern)

A service proudly provided by



revised 210721

# Services for children and their families



# Welcome to Family Works Northern



**Family Works Northern builds safe, strong and connected families. Our social services help children, young people and families feel supported and included in their communities.**

## With our support:

- Children feel safe, loved and cared for
- Families are strengthened
- Communities become places of support

We offer counselling and social work support for children and families, along with a range of group programmes. We also partner with other agencies to prevent family violence and strengthen communities.

Our approach recognises the strengths of every family and supports them to build on these strengths and achieve their goals.

## We offer a wide range of services for families, children, parents and caregivers:

- Social Workers in Schools help children and their families engage better with school, build resilience and overcome social barriers
- Qualified social workers and counsellors walk alongside families, supporting them to make positive, lasting changes
- Parenting programmes improve the skills needed to be a great parent
- Emergency food parcels and intensive budgeting support help tackle poverty
- Group programmes walk alongside families, supporting them to make positive, lasting changes
- Partnerships with other agencies create stronger communities

Note: Some services are not available in some areas. Check with your local Family Works for more details.

## We also have a number of specialised services including:

- Support for young families in partnership with [Family Start](#)

# Family Works is here to support families

**We recognise that every family has strengths but needs help now and again. Family Works provides confidential, practical help for:**

- Those impacted by family violence
- Families in conflict
- Children whose behaviour is challenging
- Parents and caregivers who want the best for their children
- Families trying to put the next meal on the table, or budget with very little income

## Who are we?

**Family Works is a professional, not-for-profit organisation. We're part of Presbyterian Support Northern, a charitable social services provider that strengthens New Zealand families as they face life's challenges.**

We work in communities and schools throughout the upper North Island, from Northland to Turangi.

